IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application: John Arthur Ricketts § Group Art Unit: 4114

§ § §

Serial No.: 10/660,012 § Examiner: Park, George M.

§

Filed: September 11, 2003 § Attorney Docket No.: AUS920030678US1

For: Simulation of Business § Customer No. 50170

Transformation Outsourcing §

RESPONSE TO OFFICE ACTION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

In response to the Office Action dated October 29, 2007, please amend the above-identified application as follows:

Amendments to the Specification being on page 2 of this paper.

Listing of Claims begins on page 3 of this paper.

Remarks begin on page 8 of this paper.